



## HELP-CR Application Access Request

[Please PRINT clearly]

Should all the necessary info not completed, your Login Account will NOT be created and you will not gain access to HELP-CR system.  
 It is important that the respective departmental Manager's signatures accompany this application or the client and business owner as this will serve as approval to account request within Enterprise Systems area.

Temporary Account	<input checked="" type="checkbox"/>	Date account will expire	30.09.2021
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New User	<input checked="" type="checkbox"/>	Existing User	
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Account requested:	For Web GUI	<input checked="" type="checkbox"/>	For Email/SMS Reports
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Employee	First	L A M I N E													
	Last Name	N D A M A M A D O U													

Department	OPERATION	Mobile Number	677.90.13.75
Position	T.L	Site / Location	FLAGSHIP
Email address	teamleadercam@grupmediacontact.com		
Manager/Supervisor	CHARLO AKUEGNON		

ROLES	Description	Tick
Account Management	Having privileges to view Menu	
Quality Service	Having privileges to view Menu	
Service Center	Having privileges to view Menu	
Credit Vetting	Having privileges to view Menu	
Credit Management	Having privileges to view Menu	
Activation Team	Having privileges to view Menu	
Risk & Fraud	Having privileges to view Menu	
Entreprise Business	Having privileges to view Menu	
HELP-CR ADMINISTRATOR	Having all the possible privileges in the system	<input checked="" type="checkbox"/>
HELP-CR Data Base Admin	Having all the possible privileges in DATA BASE	



Name	Representing	Signature	Date:
NDAM. A. LAMINE	User	<i>[Signature]</i>	10.03.2021
AKUEGNON CHARLO	User's Manager	<i>[Signature]</i>	12-03-2021
	Enterprise Support person		
	Enterprise Support Manager		

**Signed**

*[Faint, illegible text, possibly a signature or stamp area]*

Account Management	Having privileges to view Menu	
Quality service	Having privileges to view Menu	
My Job Center	Having privileges to view Menu	
Credit Policy	Having privileges to view Menu	
Credit Management	Having privileges to view Menu	
Activation Tools	Having privileges to view Menu	
Risk & Fraud	Having privileges to view Menu	
Enterprise Postman	Having privileges to view Menu	
HELP CR ADMINISTRATOR	Having all the possible privileges in the system	X
HELP-CR Data Base Admin	Having all the possible privileges in DATA-BASE	



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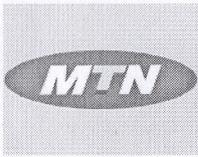
New User	<input checked="" type="checkbox"/>	Existing User	<input type="checkbox"/>
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Account requested:	For Web GUI	<input checked="" type="checkbox"/>	For Email/SMS Reports	<input type="checkbox"/>
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Employee	First	SYNTICHE																		
	Last Name	NANGOP	CHYAGE																	

Department	OPERATION	Mobile Number	675704553
Position	T.L	Site / Location	FLAGSHIP
Email address	teamleader@groupmediacontact.com		
Manager/Supervisor	CHARLO AKUEGNON		

ROLES	Description	Tick
Account Management	Having privileges to view Menu	
Quality Service	Having privileges to view Menu	
Service Center	Having privileges to view Menu	
Credit Vetting	Having privileges to view Menu	
Credit Management	Having privileges to view Menu	
Activation Team	Having privileges to view Menu	
Risk & Fraud	Having privileges to view Menu	
Entreprise Business	Having privileges to view Menu	
HELP-CR ADMINISTRATOR	Having all the possible privileges in the system	<input checked="" type="checkbox"/>
HELP-CR Data Base Admin	Having all the possible privileges in DATA BASE	



Name	Representing	Signature	Date:
NANGOP CHAYAGE S.	User	<i>[Signature]</i>	10/03/2021
AKUEGHOBY CHARLO	User's Manager	<i>[Signature]</i>	12/03/2022
	Enterprise Support person		
	Enterprise Support Manager		

**Signed**

Account requested: *[Faint text]*

Account type: *[Faint text]*

Account purpose: *[Faint text]*

Account owner: *[Faint text]*

Account manager: *[Faint text]*

Account Name	Account Description
Account Management	Having privileges to view Menu
Quality Service	Having privileges to view Menu
Service Centre	Having privileges to view Menu
Credit Vetting	Having privileges to view Menu
Credit Management	Having privileges to view Menu
Activation Team	Having privileges to view Menu
Risk & Fraud	Having privileges to view Menu
Enterprise Business	Having privileges to view Menu
HELP-CR ADMINISTRATION	Having all the possible privileges in the system
HELP-CR Data Base Admin	Having all the possible privileges in DATA BASE



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Employee	First	J	O	E	L	L	E														
	Last Name	T	O	L	I	T	A	F	E	L	M	B	E	L							

Department	OPERATION	Mobile Number	677905340
Position	ASSISTANTE QUALITE	Site / Location	FLAGSHIP
Email address	Servicequalite@groupmediabnct.com		
Manager/Supervisor	CHARLO ARUEBNON		

ROLES	Description	Tick
Account Management	Having privileges to view Menu	
Quality Service	Having privileges to view Menu	
Service Center	Having privileges to view Menu	
Credit Vetting	Having privileges to view Menu	
Credit Management	Having privileges to view Menu	
Activation Team	Having privileges to view Menu	
Risk & Fraud	Having privileges to view Menu	
Entreprise Business	Having privileges to view Menu	
HELP-CR ADMINISTRATOR	Having all the possible privileges in the system	<input checked="" type="checkbox"/>
HELP-CR Data Base Admin	Having all the possible privileges in DATA BASE	



Name	Representing	Signature	Date:
TOUITA.F. JOELLE	User		10-03-2021
AKUEGNO R Charles	User's Manager		12-03-2021
	Enterprise Support person		
	Enterprise Support Manager		

Signed

*[Faint, illegible text, possibly a signature or stamp]*

Account Management	Having privileges to view	None
Quality Service	Having privileges to view	None
Service Center	Having privileges to view	None
Credit Vetting	Having privileges to view	None
Credit Management	Having privileges to view	None
Adjudication Tools	Having privileges to view	None
Risk & Fraud	Having privileges to view	None
Enterprise Business	Having privileges to view	None
HELP-CR ADMINISTRATION	Having all the possible privileges in the system	X
HELP-CR Data Base Admin	Having all the possible privileges in the DBASE	



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Account requested:	For Web GUI	<input checked="" type="checkbox"/>	For Email/SMS Reports	<input type="checkbox"/>
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Employee	First	YANNICK																		
	Last Name	BESSALA	2																	

Department	OPERATION	Mobile Number	654798575
Position	Team leader	Site / Location	FLAGSHIP
Email address	Teamleadercam@groupmediacontact.com		
Manager/Supervisor	CHARLO AKUEGNON		

ROLES	Description	Tick
Account Management	Having privileges to view Menu	
Quality Service	Having privileges to view Menu	
Service Center	Having privileges to view Menu	
Credit Vetting	Having privileges to view Menu	
Credit Management	Having privileges to view Menu	
Activation Team	Having privileges to view Menu	
Risk & Fraud	Having privileges to view Menu	
Entreprise Business	Having privileges to view Menu	
HELP-CR ADMINISTRATOR	Having all the possible privileges in the system	X
HELP-CR Data Base Admin	Having all the possible privileges in DATA BASE	



Name	Representing	Signature	Date:
BESSALA II Y.	User		10.03.2021
AKUEGNON CHARLO	User's Manager		12-03-2021
	Enterprise Support person		
	Enterprise Support Manager		

Signed



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Account requested:	For Web GUI	<input checked="" type="checkbox"/>	For Email/SMS Reports	<input type="checkbox"/>
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Employee	First	ANNIE									
	Last Name	NJAPNDOUNKE NSANGDU									

Department	OPERATION	Mobile Number	653285679
Position	TL	Site / Location	FLAGSHIP
Email address	teamleadercam@groupecontact.com		
Manager/Supervisor	CHARLO ALUO GNAM		

ROLES	Description	Tick
Account Management	Having privileges to view Menu	
Quality Service	Having privileges to view Menu	
Service Center	Having privileges to view Menu	
Credit Vetting	Having privileges to view Menu	
Credit Management	Having privileges to view Menu	
Activation Team	Having privileges to view Menu	
Risk & Fraud	Having privileges to view Menu	
Entreprise Business	Having privileges to view Menu	
HELP-CR ADMINISTRATOR	Having all the possible privileges in the system	<input checked="" type="checkbox"/>
HELP-CR Data Base Admin	Having all the possible privileges in DATA BASE	



Name	Representing	Signature	Date:
NDJAPNDOUNKE N. A.	User	<i>[Signature]</i>	
ALBERT G. NEON <i>Charles</i>	User's Manager	<i>[Signature]</i>	12/08/2021
	Enterprise Support person		
	Enterprise Support Manager		

**Signed**

RO	DESCRIPTION	STATUS
Account Management	Having privileges to view Menu	
Quality Service	Having privileges to view Menu	
Service Center	Having privileges to view Menu	
Credit Vetting	Having privileges to view Menu	
Credit Management	Having privileges to view Menu	
Activation Team	Having privileges to view Menu	
Risk & Fraud	Having privileges to view Menu	
Enterprise Systems	Having privileges to view Menu	
HELP-CR ADMINISTRATION	Having all the possible privileges in the system	
HELP-CR Data Base Admin	Having all the possible privileges in DATA BASE	