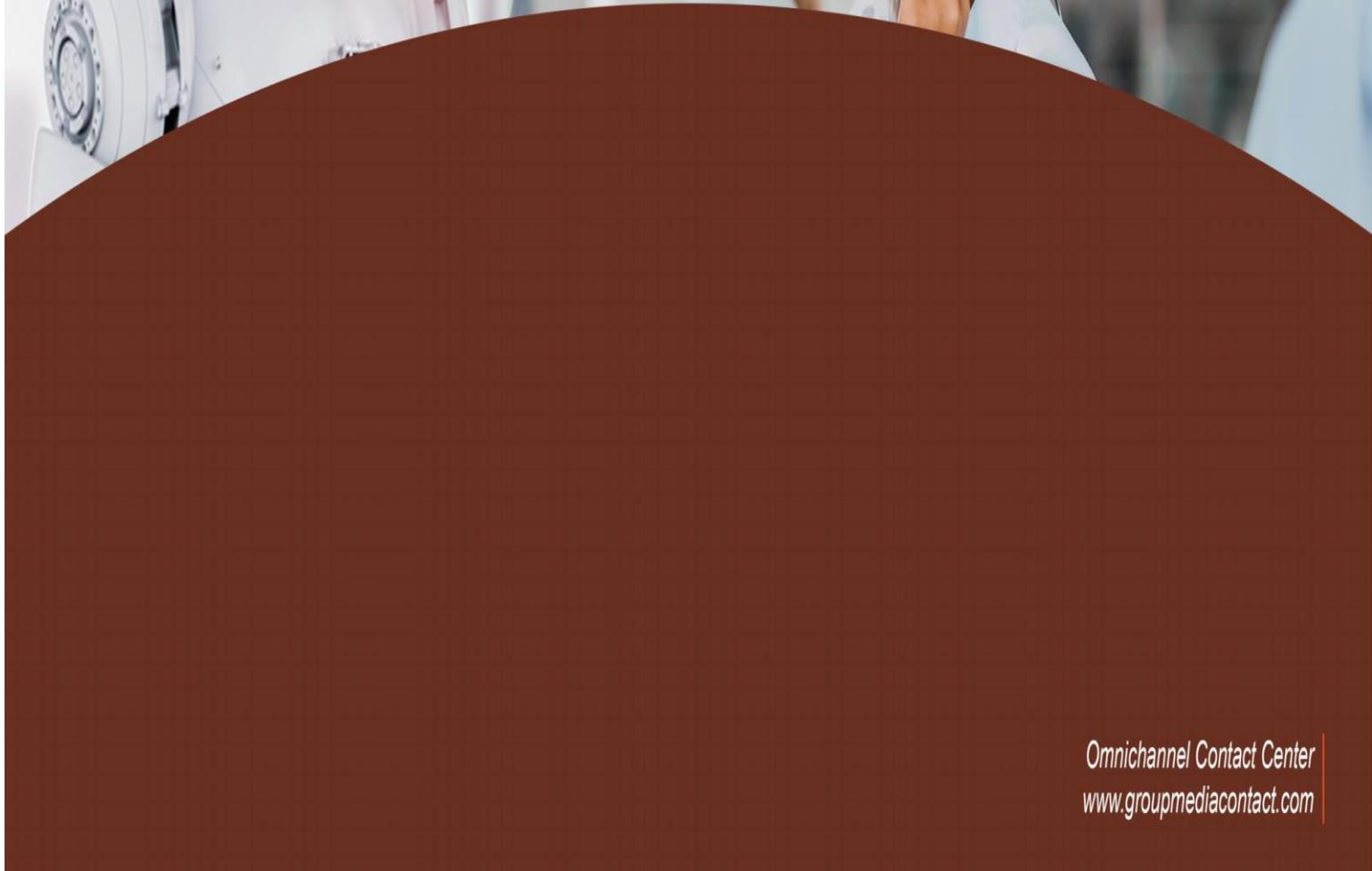




**MEDIA CONTACT**  
*The offshore company*



*Omnichannel Contact Center*  
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 **RCCM N° : RB/COT/08 B3441**  
**IFU N° : 3201000370517**

# OUTIL DE SUPERVISION

**MEDIA CONTACT BENIN SA**



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**RCCM N° : RB/COT/08 B3441**  
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### 1- Outils de surveillance

- Zabbix
- LibreNms
- Cacti

### 2- Liste de ce que vous surveillez

**LibreNMS** surveille les équipements de liaison:

- Traffic sur les ports IN/OUT
- CPU
- Mémoire
- Température

**Cacti** surveille la bande internet

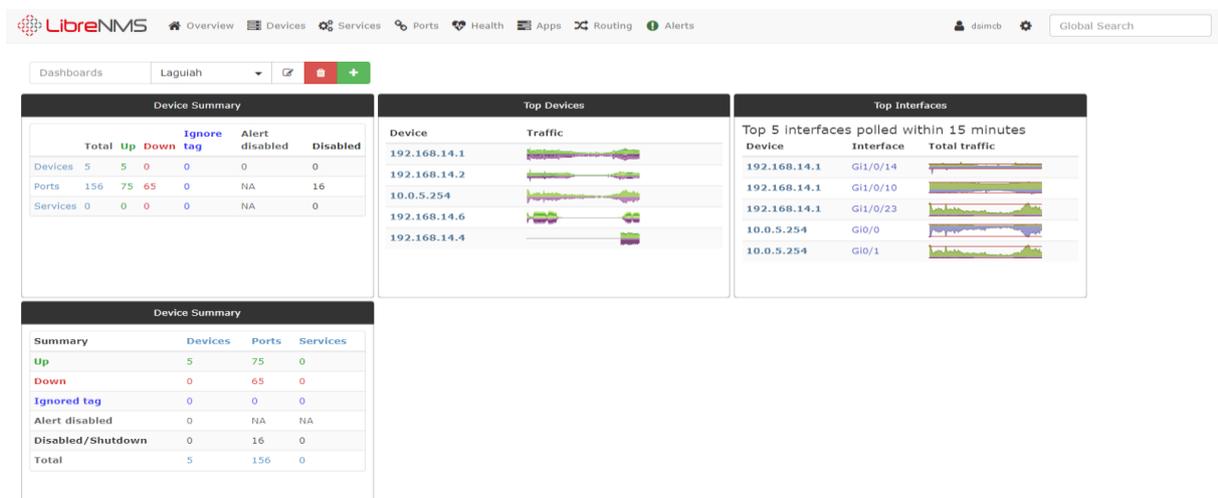
- Traffic de la bande passante IN/OUT

**ZABBIX** surveille le parc informatique (PC et SERVEUR) :

- DISK USAGE
- CPU
- Notification sur les différents problèmes

### 3- Capture d'écran des TB

#### LibreNMS



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## Bénin

LibreNMS
Overview Devices Services Ports Health Apps Routing Alerts
dsimcb Global Search

192.168.14.1  
**CISCO**

Overview
Graphs
Health
Ports
VLANs
Routing
Neighbours
STP
Inventory
Logs
Alerts
Alert Stats
Latency
Notes

**System Information**

Cisco IOS Software, C3750E Software (C3750E-UNIVERSALK9-M), Version 15.2(4)E3, RELEASE SOFTWARE (FC2) Technical Support: http://www.cisco.com/techsupport Copyright (c) 1986-2016 by Cisco Systems, Inc. Compiled Sun 06-Nov-16 22:01 by prod\_rel\_team

System Name	swt-mcb-core.benin.groupmediacontact.local
Hardware	Catalyst 3750X (WS-C3750X-24P-S)
Operating System	Cisco IOS 15.2(4)E3 (UNIVERSALK9)
Serial	FDO1748P2X6
Object ID	.1.3.6.1.4.1.9.1.516
Device Added	255 days 19 hours 15 minutes 2 seconds ago
Last Discovered	1 hour 7 minutes 30 seconds ago
Uptime	178 days 15 hours 40 minutes 10 seconds

**Overall Traffic**

50 31 9 0

Vlan1, Vlan10, Vlan20, Vlan21, Vlan22, Vlan23, Vlan24, Vlan31, Vlan32, Vlan33, Vlan34, Vlan40, Vlan41, Vlan50, Vlan51, stackport1, stacksub-st1-1, stacksub-st1-2, Gi1/0/1, Gi1/0/2, Gi1/0/3, Gi1/0/4, Gi1/0/5, Gi1/0/6, Gi1/0/7, Gi1/0/8, Gi1/0/9, Gi1/0/10, Gi1/0/11, Gi1/0/12, Gi1/0/13, Gi1/0/14, Gi1/0/15, Gi1/0/16, Gi1/0/17, Gi1/0/18, Gi1/0/19, Gi1/0/20, Gi1/0/21, Gi1/0/22, Gi1/0/23, Gi1/0/24, Gi1/1/1, Gi1/1/2, Gi1/1/3, Gi1/1/4, Te1/1/1, Te1/1/2, Null0, Fa0

**Processors**

1 x1 16%

**Memory**

Processor	42%	42%
I/O	77%	77%
Driver text	0%	0%

**Temperature**

SW#1, Sensor#1, GREEN	33°C
-----------------------	------

**State**

SW#1, Sensor#1, GREEN	normal
Sw1, PS1 Normal	normal
Switch 1 - Power Supply 1	on
Switch#1, Fan#1	normal
Switch#1, Fan#2	normal

**Recent Events**

2022-03-18 12:33:24	Vlan22	MAC change: 10.0.6.71 : 10:1f:74:fe:d9:c1 -> 78:3a:6c:9e:b4:eb
2022-03-18 12:33:22		CDP discovery of SWT-MCB-PARTNERS.benin.groupmediacontact failed - Check name lookup
2022-03-18 12:33:22		CDP discovery of SWT-MCB-INTERNET.benin.groupmediacontact failed - Check name lookup
2022-03-18 12:33:21		CDP discovery of SWT-SERVER-PROD.benin.groupmediacontact. failed - Check name lookup
2022-03-18 09:35:34	GigabitEthernet1/0/22	ifDuplex: unknown -> fullDuplex
2022-03-18 09:35:34	GigabitEthernet1/0/22	ifOperStatus: down -> up
2022-03-18 06:33:19		CDP discovery of SWT-MCB-INTERNET.benin.groupmediacontact failed - Check name lookup
2022-03-18 06:33:19		CDP discovery of SWT-SERVER-PROD.benin.groupmediacontact. failed - Check name lookup
2022-03-18 00:33:17		CDP discovery of SWT-MCB-INTERNET.benin.groupmediacontact failed - Check name lookup
2022-03-18 00:33:17		CDP discovery of SWT-SERVER-PROD.benin.groupmediacontact. failed - Check name lookup

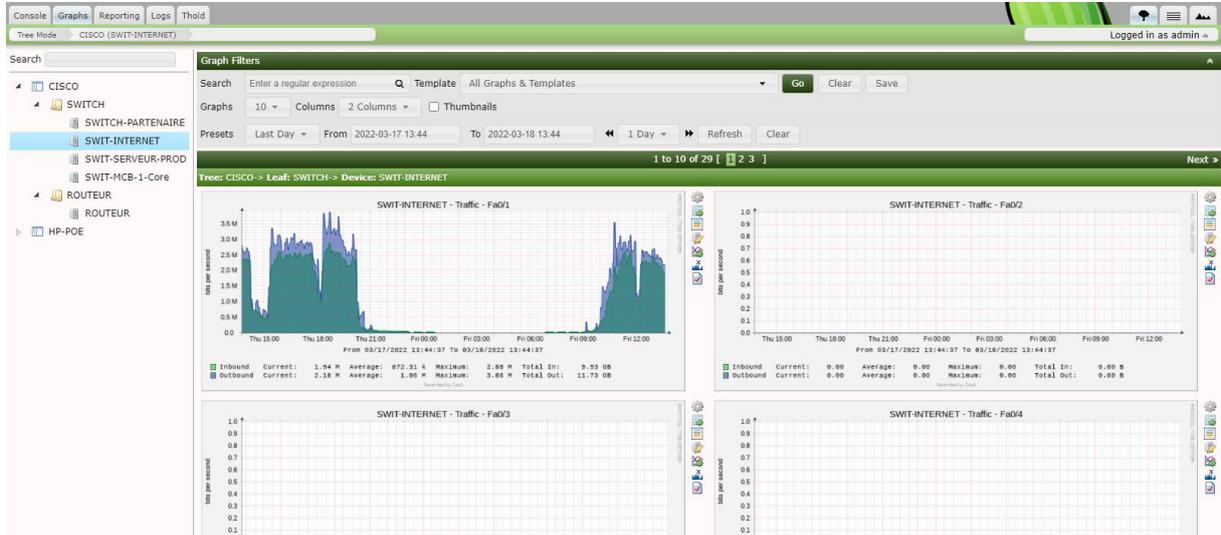
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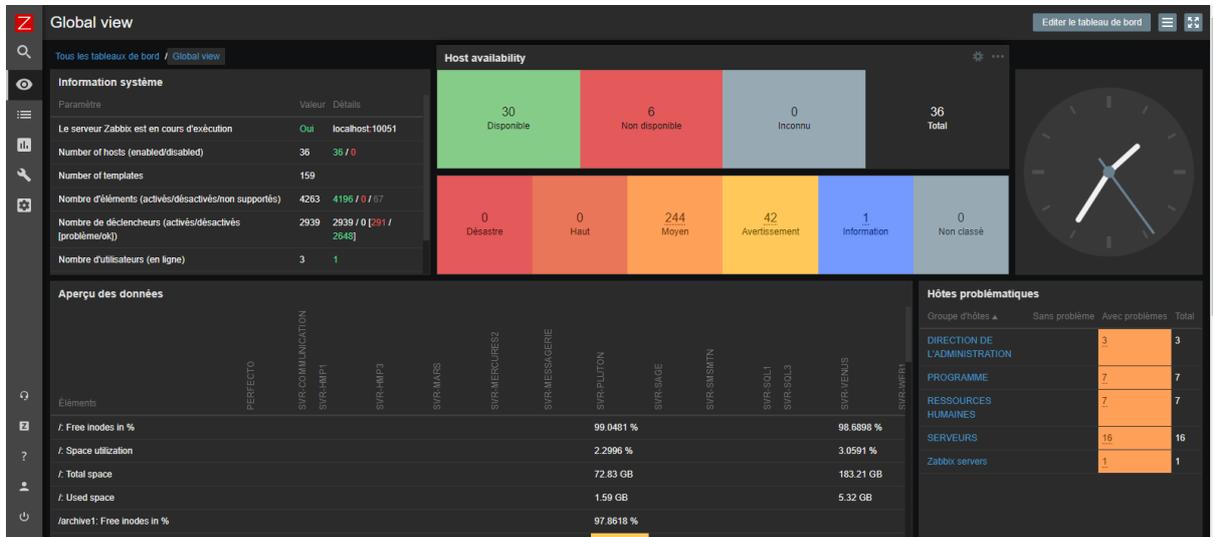
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RCM N° : RB/COT/08 B3441  
IFU N° : 3201000370517

### Cacti



### ZABBIX



C: Total space		99.9 GB	87.9 GB	82.78 GB	303.94 GB	67.7 GB	97.69 GB	199.46 GB	491 GB	82.78 GB
C: Used space		66.09 GB	29.05 GB	54.55 GB	240.26 GB	63.39 GB	45.48 GB	39.12 GB	428.47 GB	60.04 GB
Cache bytes		142.84 MB	157.03 MB	87.52 MB	1.39 GB	644.83 MB	115.21 MB	112.41 MB	194.26 MB	107.07 MB
Checksum of /etc/passwd						4178345813				4255273748
Context switches per second		259.5896	14703.7469	11832.7594	1968.6454	473.3809	876.8471	47.4331	93.3652	15801.6782
CPU DPC time		0%	6.5381%	6.154%	0%	0%	0.7693%	0%	0.09615%	0%
CPU guest nice time										0%

Problèmes		RESSOURCES HUMAINES	SERVEURS
13:45:31	David AWASSI CAKPO	7	7
13:43:52	SVR-HMP3	16	16
13:41:08	Raoul YAKPA	Zabbix servers	1

Time	User	Problem	Duration	Severity
13:45:31	David AWASSI CAKPO	Zabbix agent is not available (for 3m)	5m 56s	Non
13:43:52	SVR-HMP3	"BITS" (Service de transfert intelligent en arrière-plan) is not running (startup type automatic delayed)	7m 35s	Non
13:41:08	Raoul YAKPA	"TrustedInstaller" (Programme d'installation pour les modules Windows) is not running (startup type automatic)	10m 19s	Non
13:36:15	SVR-SAGE	"BITS" (Service de transfert intelligent en arrière-plan) is not running (startup type automatic delayed)	15m 12s	Non
13:29:14	Zabbix_server	Load average is too high (per CPU load over 1.5 for 5m)	22m 13s	Non
13:19:04	SVR-MARS	0 C: D.: Disk write request responses are too high (write > 0.02s for 15m)	32m 23s	Non
13:13:24	Michèle	"BITS" (Service de transfert intelligent en arrière-plan) is not running (startup type automatic delayed)	38m 3s	Non
13:10:14	Thierry	Zabbix agent is not available (for 3m)	41m 13s	Non
13:02:08	Albine	"BITS" (Service de transfert intelligent en arrière-plan) is not running (startup type automatic delayed)	49m 19s	Non

Zabbix 5.0.20 © 2001-2022 Zabbix SIA

### 4- Architecture Actuelle

